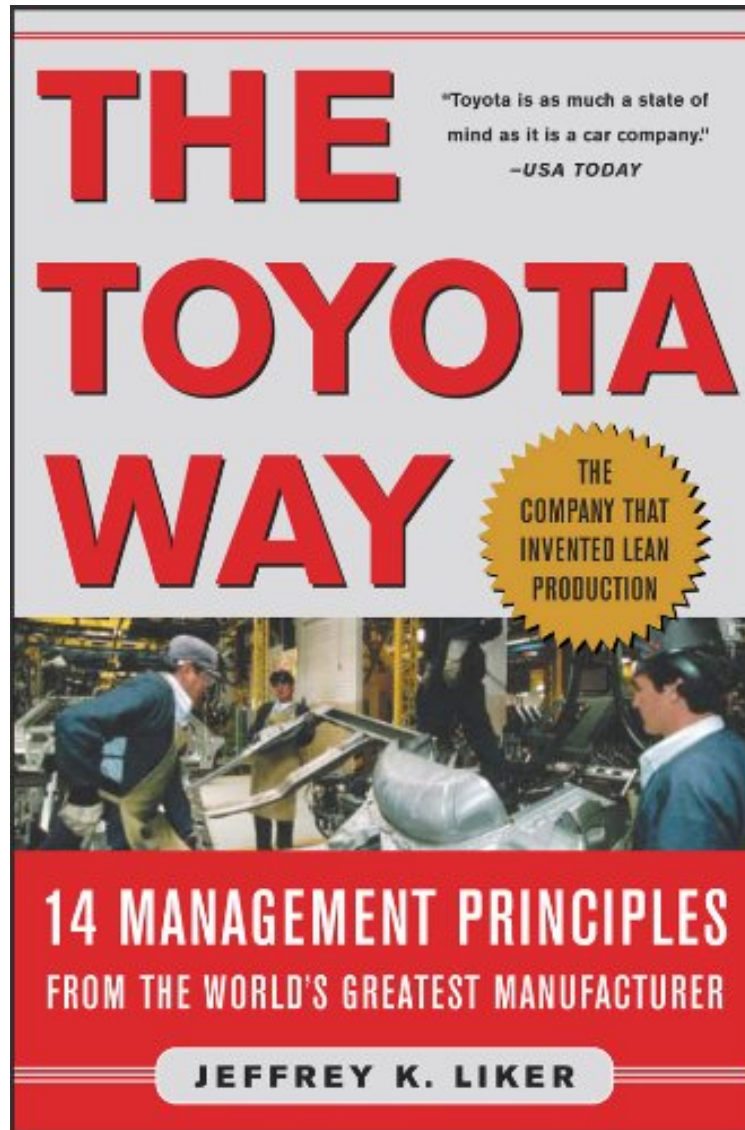


# The Toyota Way: 14 Management Principles from the World's Greatest Manufacturer

Jeffrey Liker

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**Jeffrey Liker : The Toyota Way: 14 Management Principles from the World's Greatest Manufacturer** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Toyota Way: 14 Management Principles from the World's Greatest Manufacturer:

0 of 0 people found the following review helpful. A bit evangelical about the TPS, but well worth readingBy Carl KirsteinAlthough the content feels old and the writer perhaps a little too star-struck with the Toyota way, the book is excellent in describing the history, culture, and subsequent modus operandi of Toyota. It has many examples of how

the principles were applied successfully (in Toyota), making the content feel practical (it still remains to be tested in RSA for me though). I would like to see more of the thinking and doing in comparison to other manufacturing systems (not just bashing other manufacturers for superficial application of the principles). But this book never pretended to be anything but the Toyota way, so no points lost there. Highly recommended! 6 of 7 people found the following review helpful. Great book, (but lets don't forget reality) By Leonard Burton OK, like anything else, you have to dig for the truth. Dr Liker provides lots of material (regardless of Toyota itself) that you can learn from to help your business! I had a 2007 Toyota Camry and I doubt I would ever buy another one. It never got the gas mileage I was promised (oh yeah that was by a car lot) plus it wore out way too quickly. However, my review is on Dr Liker's book and not Toyota itself. He clearly showed a passion for a company who on some level was committed to quality at some point. That is what you want to learn from, not from what Toyota may or may not have devolved too. One piece flow: You can and better implement that in any business. Reducing waste: You can and better implement that in any business. Employee involvement: You can and better implement that in any business. Leveling workflow: You can and better implement that in any business. Make Mistakes: You can and better implement that in any business (or you aren't trying hard enough). Continuous Improvement: You can and better implement that in any business (another reviewer said that its better to change lots of things, and the two are not mutually exclusive - the book says something like "queue where you have to, but otherwise get rid of queues" which would apply to changes also). Standardized processes: You can and better implement that in any business. (This is why you go to eat at mom and pop restaurants and they are great when chef mom is there, but suck when they are off for the day.) I have learned a lot from The Toyota Way and I have implemented some of the things and they have helped our business substantially. Great book, the criticisms of Toyota are more than warranted, but if you are imaginative, you can use the tools in this book to help your business. Maybe you won't use all of them, but if you use 1 or 2 you will have paid for the price of this book many times over. (If Toyota wants to improve their cars, they need to buy this book and start working at the tail which is the car dealership and bring the Toyota Way to the sales process there first, then move down the line to the factory.) 0 of 0 people found the following review helpful. LEAN SIX SIGMA - best way to go! By Virginia A. Bautista I agree that the TPS ought to be all business way for small large. Excellent read with so much wisdom insight in the 14 management principles. Learn how to use JIDOKA, POKA-YOKE, HEIJUNKA, 6S, process flow mapping, brainstorming, Gemba! All of these concepts will help you your organization with Lean and Six Sigma. Remember to question the status quo. Just because it's always done that way, does not mean it's the right or most efficient way. Apply PDCA - plan, do, check act. Oh and read this book!

How to speed up business processes, improve quality, and cut costs in any industry In factories around the world, Toyota consistently makes the highest-quality cars with the fewest defects of any competing manufacturer, while using fewer man-hours, less on-hand inventory, and half the floor space of its competitors. The Toyota Way is the first book for a general audience that explains the management principles and business philosophy behind Toyota's worldwide reputation for quality and reliability. Complete with profiles of organizations that have successfully adopted Toyota's principles, this book shows managers in every industry how to improve business processes by: Eliminating wasted time and resources Building quality into workplace systems Finding low-cost but reliable alternatives to expensive new technology Producing in small quantities Turning every employee into a quality control inspector