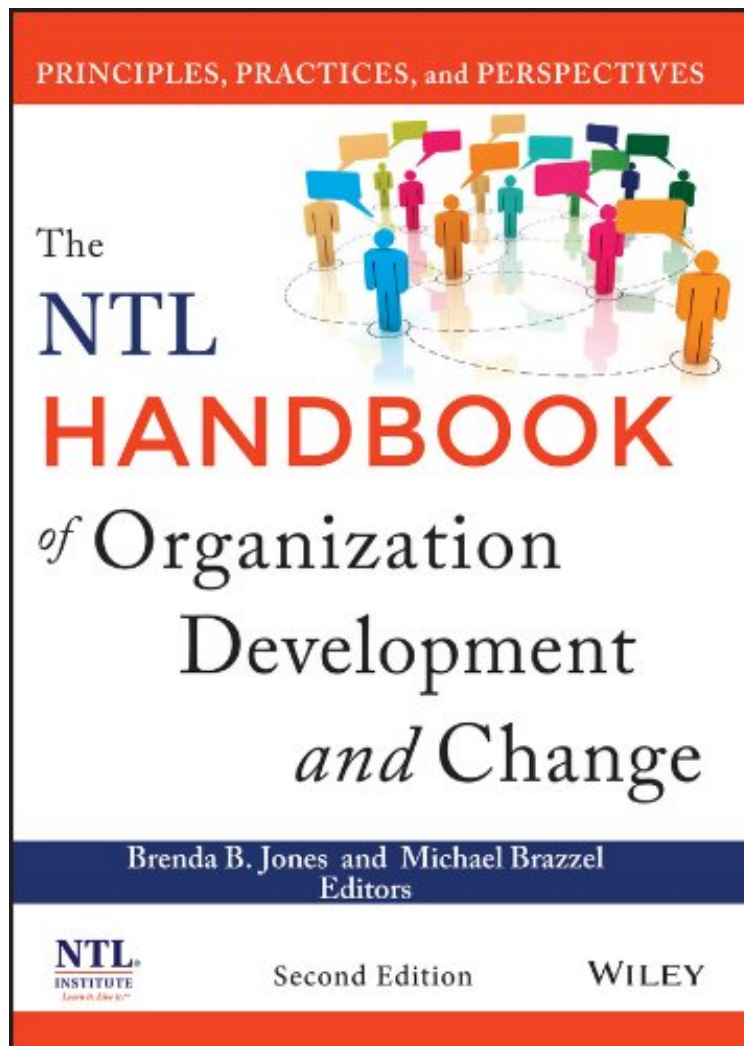


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The NTL Handbook of Organization Development and Change: Principles, Practices, and Perspectives

Brenda B. Jones, Michael Brazzel
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About the Author Brenda B. Jones, M.S., is an organizational consultant with twenty years in OD as an internal and external consultant. She consults in the United States and internationally. Jones is past chair and current member of the OD Network of IODA and a faculty member of the American University/NTL graduate program in Organization Development and the Organization and System Development Program at the Gestalt Institute of Cleveland. Michael Brazzel, Ph.D., is an organization development consultant, economist, author, and former executive and manager in United States government agencies. He has experience as an internal and external OD consultant and consulting experience in North America, Africa, Asia, and Europe.