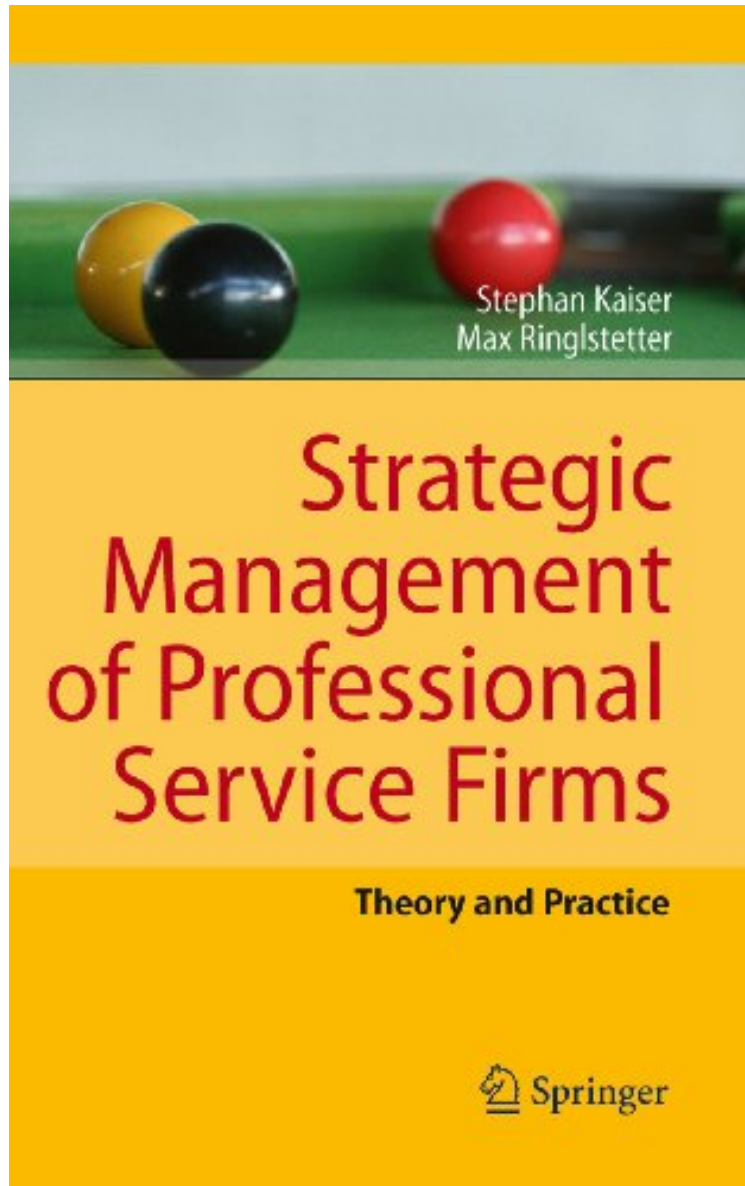


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Strategic Management of Professional Service Firms: Theory and Practice

Stephan Kaiser, Max Josef Ringlstetter

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