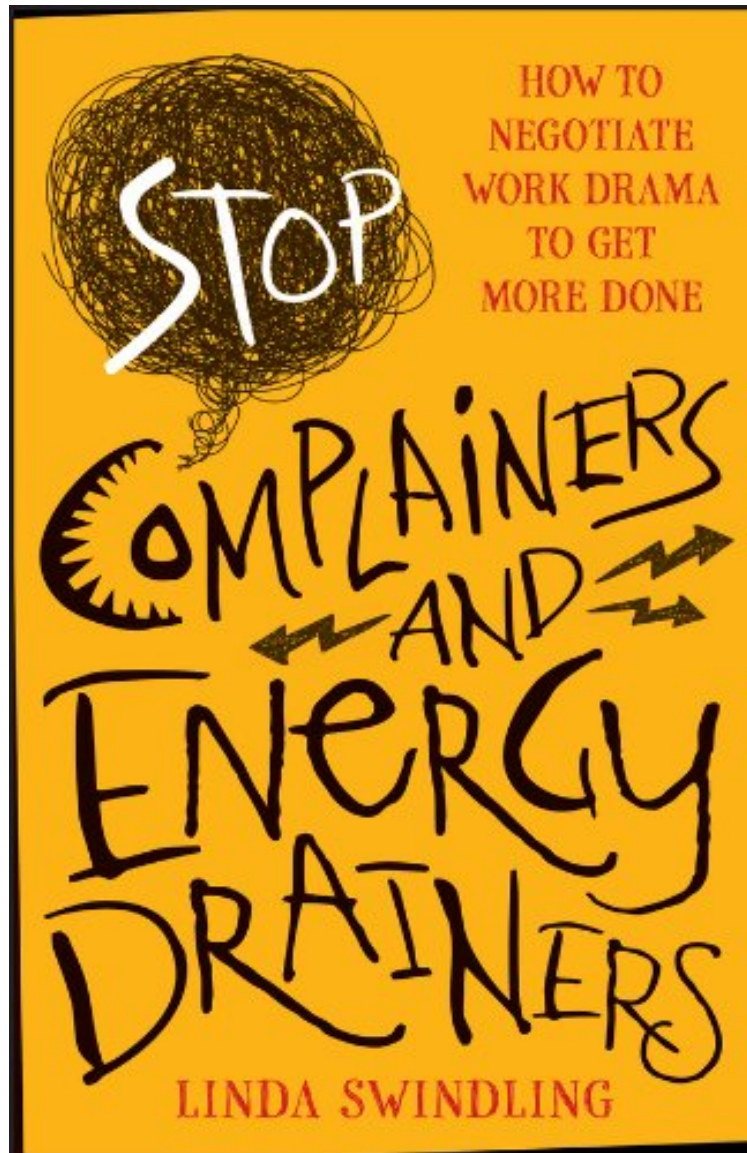


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Stop Complainers and Energy Drainers: How to Negotiate Work Drama to Get More Done

Linda Byars Swindling

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Linda Byars Swindling : Stop Complainers and Energy Drainers: How to Negotiate Work Drama to Get More Done before purchasing it in order to gauge whether or not it would be worth my time, and all praised Stop Complainers and Energy Drainers: How to Negotiate Work Drama to Get More Done:

0 of 0 people found the following review helpful. Great Practical Tool for Your Career and/or Business. By R. Shawn McBride Swindling does a great job of analyzing and providing solutions to a common workplace issue. Stop

complainers. Easy to say, hard to do in practice. In this well-written book, Linda teaches the reader how to address complaining and gives tools to make progress. I know I will be using these tools in my law firm and strategy firm. Thank you, Linda! -R. Shawn McBride [...], speaker on business planning and strategy issues and author of "Business Blunders!" 1 of 1 people found the following review helpful. Put an End to the "Energy Sucks" in Your Life Now! By Anne Bruce I have read Linda Swindling's new book and it is the best I have read on this topic! She nailed it. I have recommended this book to so many clients. I am going to take this to my next keynote and hold it up for all to see and hopefully get on board. Her wisdom, ideas and fresh approach keeps me in awe. Bravo. Can't wait for her next book! 5 of 5 people found the following review helpful. We all have them...learn to deal with them! By Brian Kirkwood It seems that no matter who we work for, there is always those people that bring you down on a good day. Learn how to deal with the drama!

Turn constant complainers into productive contributors Constant complainers take up resources, time, and mental bandwidth in the workplace. When you change a culture of complainers to one of contributors, you boost morale, increase productivity, and promote effective communication. In short, you get more done with less drama. In *Stop Complainers and Energy Drainers*, workplace communication expert Linda Swindling shares her expertise in negotiating tough situations in the workplace. Discover how to influence others to accomplish your purpose. *Stop Complainers and Energy Drainers* uses scenarios, engaging questions, and survey results to provide strategies that can be implemented immediately. Shows how to identify complainers and time drainers Provides forms to help prepare for discussions, suggested language to show up powerfully, and encouragement to apply strategies Offers concrete phrases and tactics to refocus a complainer and end unproductive conversations *Stop Complainers and Energy Drainers* is research-driven and focused on how to identify as well as manage conversations with "venters," complainers, whiners, and energy drainers. With these guidelines for communication, you'll see powerful results, improved relationships, and increased confidence.

From the Back Cover Turn Constant Complainers into Productive Contributors "Got some people at work making you crazy with their inappropriate behavior? Don't give up. Swindling provides ideas and solutions that will make your workplace and life better." —Mark Sanborn, bestselling author of *The Fred Factor* and *You Don't Need a Title to Be a Leader* "With over two decades of experience on the topic, Linda Swindling simplifies the troubling trend towards more complaining and less doing. Turns out, you shouldn't just walk away or tell Complainers to 'put a cork in it.' Great book and fantastic solutions for leaders and coworkers alike." —Vince Poscente, author of New York Times bestseller *The Age of Speed* "Swindling serves up a very practical tool to keep your cool around constant Complainers. Specifics on how to spot them, stop them, and avoid supporting their habit. Love this book!" —Dianna Booher, author of *Communicate with Confidence* and *Creating Personal Presence: Look, Talk, Think, and Act Like a Leader* "Linda Swindling offers a flight plan to take you from a culture of negativity and turbulence to one of responsibility and contribution." —Howard Putnam, former CEO of Southwest Airlines; author of *The Winds of Turbulence* "This is a reference book every manager needs to own and use." —Jim Eckelberger, Rear Admiral, U.S. Navy (Ret.); Chairman of the Board, Southwest Power Pool Persistent Complainers are expensive. They take up your time, resources, and mental bandwidth. When you change a culture of complaining to one of contributing, you boost morale, increase productivity, and promote effective communication. In short, you get more done with less drama. *Stop Complainers and Energy Drainers* shows you how to negotiate the toughest situations in the workplace. With these proven communication strategies, you'll end unproductive conversations and behavior at work and accomplish more with your teams. About the Author LINDA SWINDLING is a workplace communication expert. She began negotiating work drama first as a successful attorney and mediator and later as a keynote speaker, executive coach, and strategic consultant. A Certified Speaking Professional (CSP) and president of Journey On, she is the author of the popular *Passports to Success* series, which offers thirteen titles on workplace and communication issues. Visit her at www.StopComplainers.com.