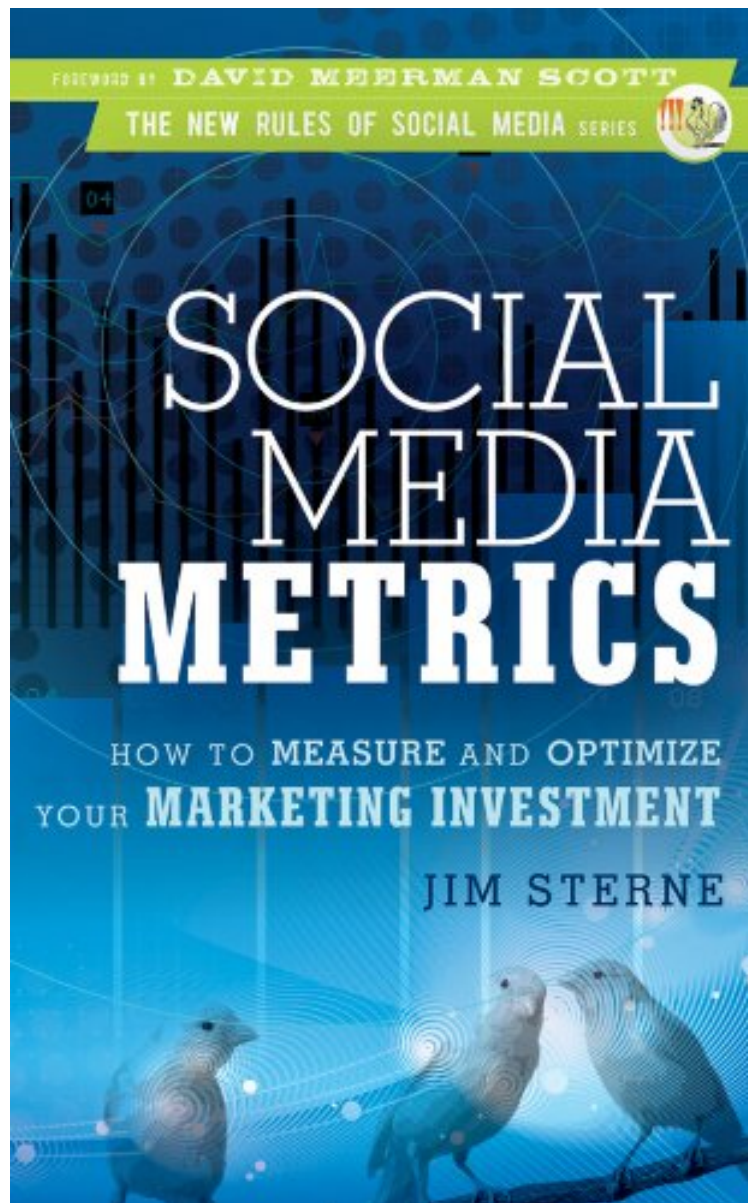


[Mobile book] Social Media Metrics: How to Measure and Optimize Your Marketing Investment (New Rules Social Media Series)

## Social Media Metrics: How to Measure and Optimize Your Marketing Investment (New Rules Social Media Series)

*Jim Sterne*

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## Social Media Metrics: How to Measure and Optimize Your Marketing Investment (New Rules Social Media Series):

The only guide devoted exclusively to social media metrics Whether you are selling online, through a direct sales force, or via distribution channels, what customers are saying about you online is now more important than your advertising. Social media is no longer a curiosity on the horizon but a significant part of your marketing mix. While other books explain why social media is critical and how to go about participating, *Social Media Metrics* focuses on measuring the success of your social media marketing efforts. Success metrics in business are based on business goals where fame does not always equate to fortune. Read this book to determine: Why striving for more Twitter followers or Facebook friends than the competition is a failing strategy How to leverage the time and effort you invest in social media How to convince those who are afraid of new things that social media is a valuable business tool and not just a toy for the overly-wired Knowing what works and what doesn't is terrific, but only in a constant and unchanging world. *Social Media Metrics* is loaded with specific examples of specific metrics you can use to guide your social media marketing efforts as new means of communication.