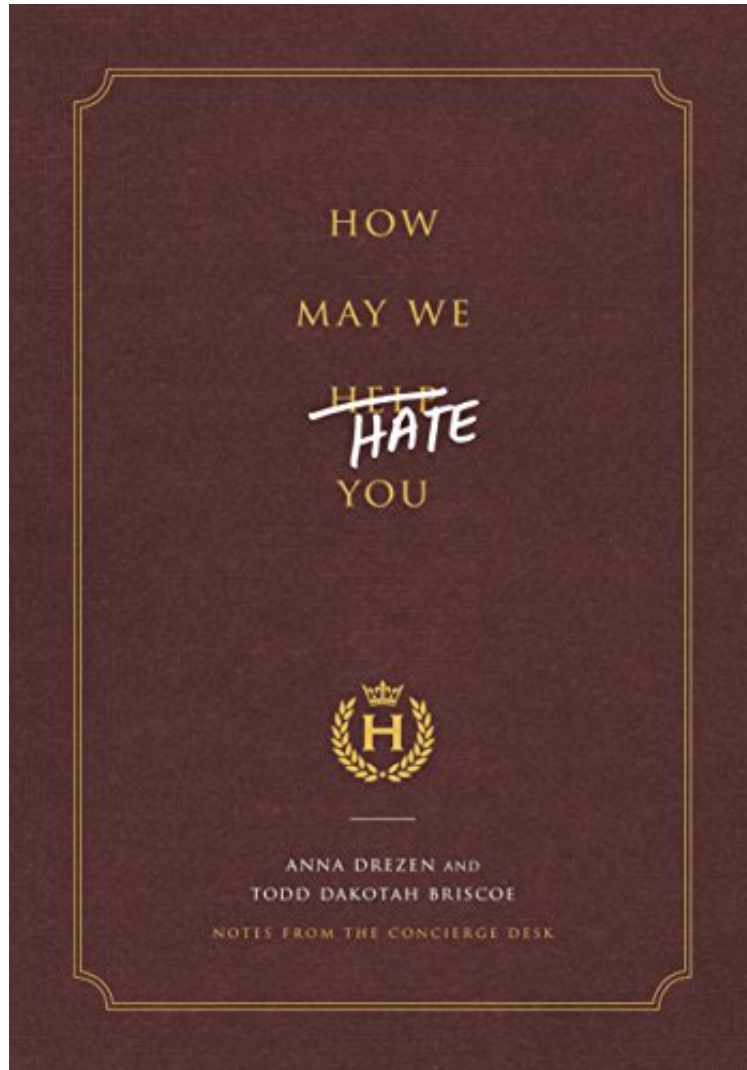


## How May We Hate You?: Notes from the Concierge Desk

*Anna Drezen, Todd Dakotah Briscoe*

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**Anna Drezen, Todd Dakotah Briscoe : How May We Hate You?: Notes from the Concierge Desk** before purchasing it in order to gage whether or not it would be worth my time, and all praised How May We Hate You?: Notes from the Concierge Desk:

5 of 5 people found the following review helpful. Hilarious, multi-layered, beautifully-designed book for travelers, people w/ jobs, and jerks. By Tim Manley I was excited about this because I loved the tumblr -- but I really can't believe how good the book is. Firstly, it's so well-designed. A nice hardcover with great quality paper, and gorgeous photos and illustrations. This isn't a throwaway weird idea. It's a real work of art. Secondly, the content is quick-moving and varied and never redundant. I loved the absurd conversations with guests that would be posted to the tumblr. There's a lot more that's been added around that material here, and it's all so good. Ghost stories, quizzes that

are actually funny, weird tidbits of insider info that I really didn't know about hotels. Most surprisingly, and interestingly, there's a lot of heart in here too, and a lot of commentary on what it's like to work in the service industry (and, really, to work a lame job). I thought I might just be skimming to find the best pages, but every page has so many layers of quality material. Okay but finally, the book is just hilarious. It's so, so funny. It's a humor book that is also beautiful and makes you feel human and shows how stupid people are and is a social commentary and thank God has a big photo of a really weird-looking dog. Not sure what else to say. I like it a lot. I'm going to give it to people I know who live in New York or are visiting New York or visit other places or work in a lame job, and then I'm going to give it to a few people who are jerks to see if they notice the parts that are all about how some people are such jerks. 3 of 3 people found the following review helpful. HAS NOTHING TO DO WITH AMC'S THE NIGHT MANAGER FYI By Mr Magwitch I came here after watching AMC's fantastic mini-series The Night Manager, wanting to learn more about hotels and the spies who work there. This book has nothing to do with John Le Carre's terse espionage thrillers, but it genuinely made me explode in out-loud laughter. I've read the books from Sarah Silverman and Tina Fey and I didn't laugh at all (I have select nerve damage that prevents such things). This book helped my body to overcome the numbness and smile again. 5 of 5 people found the following review helpful. very funny book recognizing the humor in a public sector job By Jack J Very, very funny book recognizing the humor in a public sector job. Give it an extra star if you've ever been to NYC.

Most people think hotel employees are effortlessly cheerful, naturally helpful, and genuinely like their work. Most people are wrong. Find out what really goes on in the world of hospitality with this hilarious book full of funny and absurd stories, anecdotes told in dialogue, factoids, and hoax pop quizzes by two veteran concierges who paid their way while working at a combined 50 hotels in and around Times Square. They are very pleased to help you learn: The Truth About Bed Bugs; The Mythology of Loyalty Programs; The 411 on Hotel Residents; And so much more. Filled with photographs and infographics, How May We Hate You? is both romp and commentary on the hospitality industry and life behind the nametag.

About the Author While chasing their Hollywood dreams ANNA DREZEN and TODD DAKOTAH BRISCOE, took jobs as hotel concierges to support themselves, and thus began their viral Tumblr--How May We Hate You?-- recounting their entertaining and often ridiculous exchanges with guests. Named one of BuzzFeed's "45 Best Tumblrs" and one of Tumblr's "Most Viral Blogs," the How May We Hate You? blog has been featured in the New York Post, The Daily Mail UK, New York Observer, Business Week, and Huffington Post, among other places.