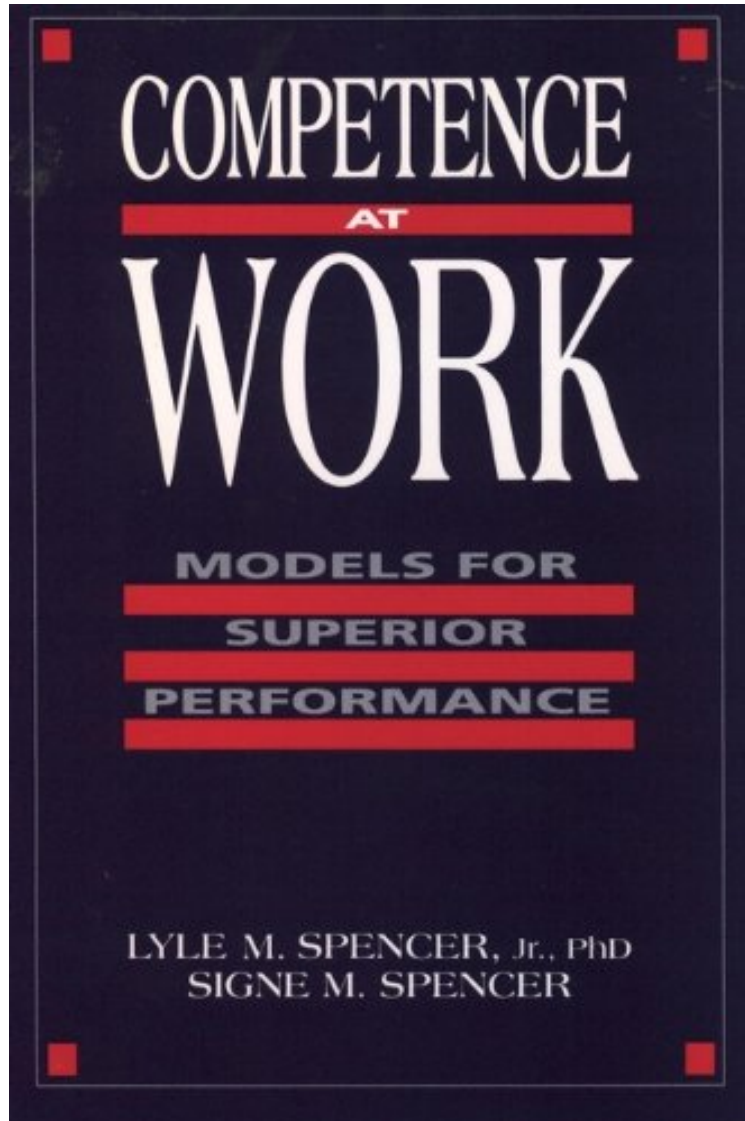


Competence at Work: Models for Superior Performance

Signe M. Spencer, Lyle M. Spencer

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