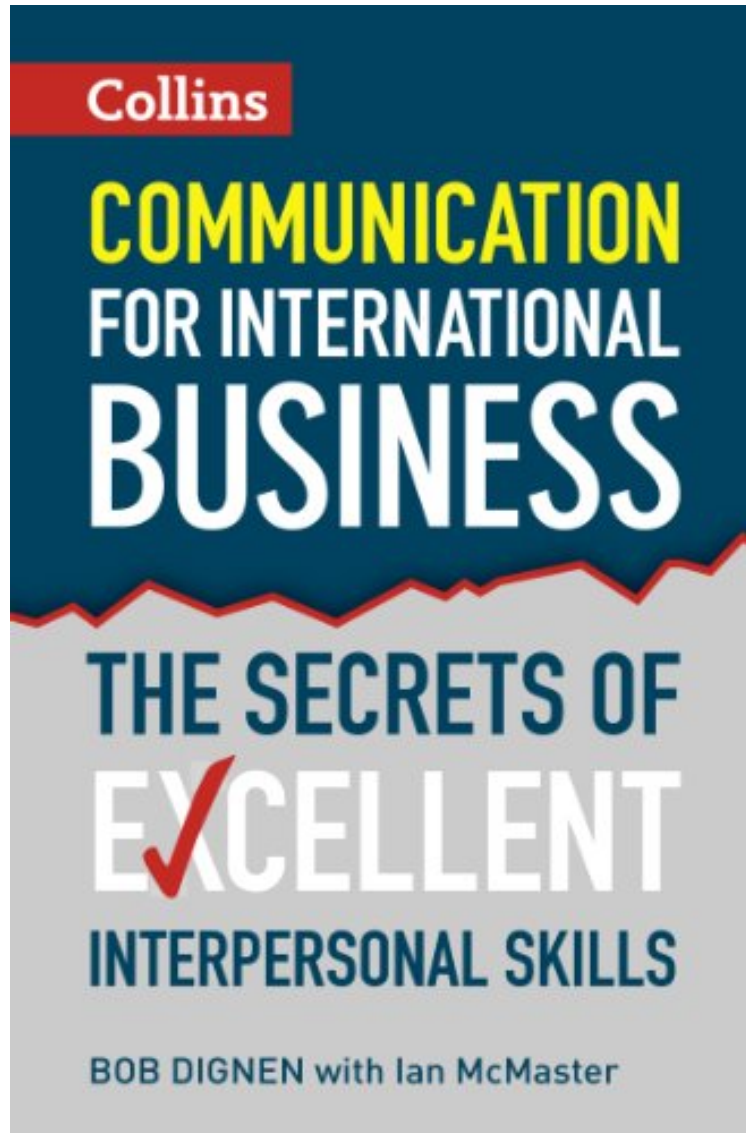


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## Communication for International Business: The secrets of excellent interpersonal skills

*Bob Dignen, Ian McMaster*

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