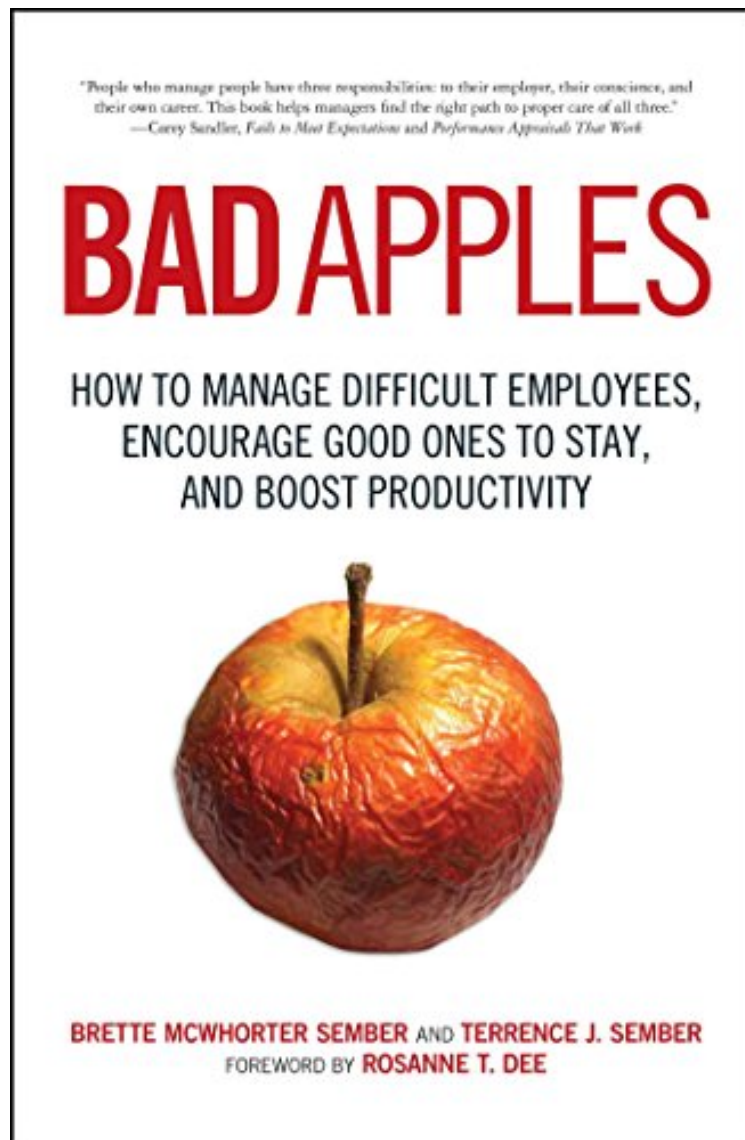


(Ebook free) Bad Apples: How to Manage Difficult Employees, Encourage Good Ones to Stay, and Boost Productivity

Bad Apples: How to Manage Difficult Employees, Encourage Good Ones to Stay, and Boost Productivity

Terrance Sember, Brette Sember
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0 of 0 people found the following review helpful. It was OK!!By Sharia WalkerThe book is OK! There's alot of very generic information. I was looking for more specific process and procedures for identifying and managing "bad

apples". 0 of 0 people found the following review helpful. Good for a large company
By Bill Yarbrough Not bad, but is written from the perspective of a large corporate environment with little emphasis placed on companies with smaller work forces and less flexibility to reassign duties/tasks. 0 of 2 people found the following review helpful. Its just a book
By R. Inoa Needed it for a school project. Not bad if you are a manager trying to resolve some conflict. there is nothing that a manager shouldnt know how to handle with their employees.

Unlike other career books, this book offers managers a team-focused approach to neutralizing a not-so-pleasant—;or productivemdash;working atmosphere. Instead of isolating the one problem employee, relevant teams are considered as part of the solution. The result? Solutions stick and there's less likelihood of the bad apple ruining the bunch. Complete with situational advice and case studies taken straight from the trenches, this simple and straightforward guide teaches managers how to:
Calm down combatants
Motivate wasters
Silence gossips
De-arm backstabbers
Convince passive-aggressives to open up
Teach narcissists the importance of the team
This book helps managers decide what the right course of action is—;whether it means chastising negative behavior, encouraging positive outlooks, separating certain folks, creating teams for success, giving employees warnings, and/or firing the ones who are pretty much rotten through and through. This book is essential reading for any manager looking to ensure a pleasant, productivemdash;and fruitulmdash;work environment.

This is a good read for all HR practitioners and business executives because of its humane approach to employee management. - BusinessWorld
About the Author
Terrence Sember (Clarence, NY) is Vice President of Internet and Technology Services for Chakra Communications (www.ChakraCentral.com). He is coauthor of *The Essential Supervisor's Handbook*. He is a member of InfoTech Niagara and the Buffalo Niagara Partnership, made up of 2,500 member businesses with a quarter of a million employees. He is a member of the American Management Association, a worldwide organization with more than 700,000 members.
Brette Sember (Clarence, NY) is a former attorney and author of more than thirty titles, including *The Essential Supervisor's Handbook* and *Project Management Strategy*. Her freelance work has appeared in more than 150 publications, including *Home Business Journal* and the *New York Law Journal*, as well as many national women's, parenting, and pregnancy magazines. Her website is www.BretteSember.com.