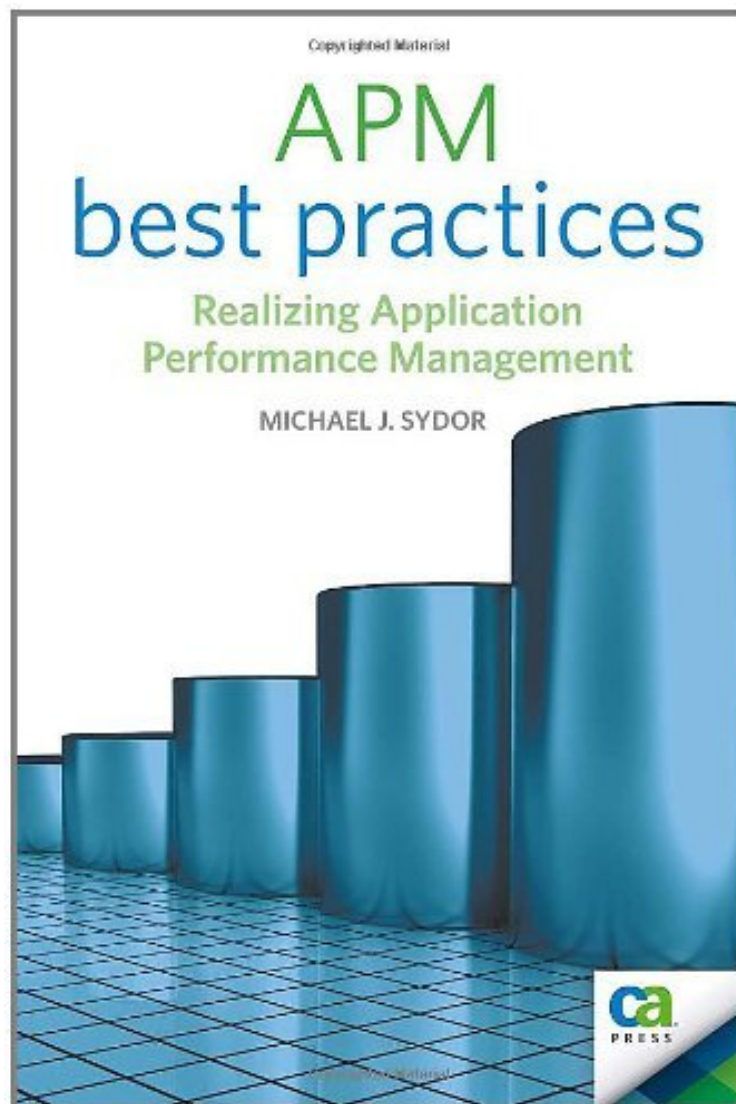


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## APM Best Practices: Realizing Application Performance Management (Books for Professionals by Professionals)

*Michael J. Sydor*

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**Michael J. Sydor : APM Best Practices: Realizing Application Performance Management (Books for Professionals by Professionals)** before purchasing it in order to gage whether or not it would be worth my time, and all praised APM Best Practices: Realizing Application Performance Management (Books for Professionals by Professionals):

3 of 3 people found the following review helpful. Excellent reading!By Sergio B.The book is a great summary of

Michael J. Sydor experience in deploying and operating APM technologies. It takes you through the different options, configurations, processes (including known issues) of what it takes to make it right according to his experience. It is a big book (lots of information) but I find you can skip to the parts you are interested in. I didn't like the fact that diagrams aren't in color, sometimes it is impossible to discern because of all shades of grey looks the same. Also I was hoping to see more defined processes or integrations with ITSM. Something like 'onboard process', etc. I was a bit dissatisfied in the way the processes were described as they are key to ensuring value generation. 1 of 1 people found the following review helpful. This is the leading guide for Enterprise Application Performance Management ... By Anthony Woods This is the leading guide for Enterprise Application Performance Management (APM). A must have for every CIO, CTO, ESMT Team, and anyone responsible for Application Performance monitoring.

The objective of APM Best Practices: Realizing Application Performance Management is to establish reliable application performance management (APM) practices to demonstrate value, to do it quickly, and to adapt to the client circumstances. It's important to balance long-term goals with short-term deliverables, but without compromising usefulness or correctness. The successful strategy is to establish a few reasonable goals, achieve them quickly, and then iterate over the same topics two more times, with each successive iteration expanding the skills and capabilities of the APM team. This strategy is referred to as "Good, Better, Best"; The application performance monitoring marketplace is very focused on ease of installation, rapid time to usefulness, and overall ease of use. But these worthy platitudes do not really address the application performance management processes that ensure that you will deploy effectively, synergize on quality assurance, test plans, triage accurately, and encourage collaboration across the application life cycle that ultimately lowers overall application cost and ensures a quality user experience. These are also fine platitudes but these are the ones that are of interest to your application sponsors. These are the ones for which you need to show value. This CA Press book employs this iterative approach, adapted pragmatically for the realities of your organizational and operational constraints, to realize a future state that your sponsors will find useful, predictable and manageable and something that they will want to fund. In the meantime, you will learn the useful techniques needed to set up and maintain a useful performance management system utilizing best practices regardless of the software provider(s).

About the Author **Michael J. Sydor** is a software solution architect who has invested 20 years in the mastery of high performance computing technology. He has significant experience identifying and documenting technology best practices and has designed programs to mentor and realize client performance management teams. With a broad combination of software and systems architecture experience, as well as critical situation and traditional performance analysis, Michael is well-positioned to influence and guide major initiatives within client IT organizations, for both distributed and mainframe architectures, and across the telecommunications, cable, financial trading, media, banking, insurance, and utilities industries.